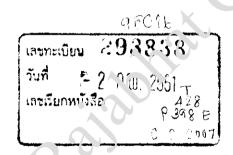


## THE ENGLISH PROFICIENCY OF THE HOTEL FRONT DESK STAFF IN COMMUNICATION WITH THEIR GUESTS IN CHIANG MAI



PENG JIN LONG



A Thesis Submitted to the Graduate School of
Chiang Mai Rajabhat University
in Partial Fulfillment of the Requirements for the
Master of Arts Degree in English
2007

The Title

: The English Proficiency of the Hotel Front Desk Staff in

Communication with Their Guests in Chiang Mai

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16 August 2007

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